**Shannon White**

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(409) 926-6502

**PROFESSIONAL PROFILE**

|  |  |
| --- | --- |
| * 3+ years servicing radiotherapy & imaging machines, dosimetry devices, vacuum systems, and networks | * 7 years as Air Traffic Control (ATC) Communications |
| * Past US Government Secret Security Clearance | * 7 years RF systems experience (HF, VHF, UHF, and SATCOM electronic radio communications systems) |
| * Proficient with test equipment (multi-meters, oscilloscopes, watt meters, frequency generators, frequency counters, etc.) | * Efficient in Windows based systems and Microsoft Office (Word, Excel, PowerPoint, Access and Outlook) |
| * Results oriented customer service and support skills, even under stress | * Apt verbal and written communicator, presenting written reports in concise and understandable terms |

**PROFESSIONAL EXPERIENCE**

**Varian Medical Systems Palo Alto, CA**

*Field Service Engineer I-II**June 2014 - Present*

* Experienced with working on C3 Clinics
* Achieved Level II as a Field Service Engineer in 18 months
* Employer evaluation:
  + Performs above average
  + Handles problems and takes on challenges independently
  + Works proactively, finds new and creative ways to get things done
  + Thinks with a fresh perspective
* Troubleshot high level problems on linear accelerators with accuracy
* Experience with Vacuum work
* Met budget goals for growing services
* Known for completing task on time
* Known for finding and fixing issues before they cause down time

**US Marine Corps Pensacola, FL**

*Electronics Technician December 2012 – June 2014*

* Supervised and performed installations, maintenance, repair, modifications, and certifications of ATC Communication systems
* Performed periodic and corrective maintenance on radio, telephone, intercom, and reorder systems
* Assembled and disassembled systems, preparing them either for operations of embarking on deployment
* Read and interpreted schematics, wiring diagrams, and technical data contained in publications to maintain ATC equipment such as radios, communication distribution systems, telephones, and recorder systems
* Tested, troubleshot, repaired and replaced faulty components in four different types of systems and over seven different subsystems, using test equipment, and knowledge that would apply to the proper operation of electronic units and systems.

**US Marine Corps Iwakuni │ Yamaguchi, Japan**

*Shift Supervisor January 2010 – December 2012*

* Officially commended for demonstrating a distinct technical ability while performing various maintenance task in support of the war-fighting training mission
* Chosen above peers to hold a maintenance supervisory position two pay grades above; lauded for technical expertise and mission support during tour
* Responsible for supervising and performing the installation, maintenance, modification, and certification of ATC Communication systems
* Supervised over 700 hours of periodic and corrective maintenance on radio, telephone, intercom, and recorder systems
* Assembled and disassembled systems, preparing them either for operations or embarking on a deployment
* Performed site surveying, site selection, setup, and maintenance on communication systems
* Read and interpreted schematics, wiring diagrams, and technical data contained in publications to maintain ATC equipment such as radios, communication distribution systems, telephones, and recorder systems
* Performed tests to ensure system performance met FAA fight certification criteria

**US Marine Corps Jacksonville, NC**

*Electronics Technician July 2007 – January 2010*

* Received *Certificate of Commendation* for exercising exemplary professionalism while coordinating with command and control agencies
* Single-handedly identified schematic errors, saving Marine Corps about $49,220 in potential equipment damage
* Oversaw the maintenance, modification, and installation of ATC Communication Systems
* Performed over 500 hours of periodic and corrective maintenance on radio, telephone, intercom, and recorder systems
* Assembled and disassembled systems, preparing them either for operations or embarking on a deployment
* Read and interpreted schematics, wiring diagrams, and technical data contained in publications to maintain ATC equipment such as radios, communication distribution systems, telephones, and recorder systems

**TRAINING**

**OBI Service** Las Vegas, NV 2015

**PV Imaging** Las Vegas, NV 2015

**PV Arms** Las Vegas, NV 2015

**4DITC Service** Las Vegas, NV 2015

**Clinac Essentials** Las Vegas, NV 2015

**Navy Instructor Training** Corry Station, Pensacola, FL2013

**Work Center Supervisors** NAS Pensacola, FL 2011

**Leadership Couse**  Okinawa, Japan 2011

**Marine Air Traffic Control Communications Pipeline** NAS Pensacola, FL 2007

**Miniature Component Repair** NAS Pensacola, FL 2007

**Aviation Technician Level I Strand** NAS Pensacola, FL 2007