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| **Norman S. Fiddmont III**  **3732 Overland Cutoff**  **Martinez, Ga 30907**  **(757) 971-0893**  **NormFidd@GMAIL.COM** | |
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| **Education:** | |
| *Ruskin High School, Kansas City, Mo., graduated in 2001*  *Bellevue University-Information Technology Degree (pursuing) 2014-Present* | |
| **Technical Courses:** | |
| Advanced Electronics Technical Core/Electronics Technician Communications Strand, U.S. Navy “A” School, 2002; Information Systems Maintenance Technician, U.S. Navy “C” School, 2006. | |
| **Security Clearance:** | |
| Top Secret SCI - Granted 10/01/2012  CI Poly - 03/28/2014 | |
| **Certifications:** | |
| Security+ certified CE, CompTIA, Cert. No. WQPJQFTJB3E4KYNW, 2014.  A+ certified, CompTIA, Cert. No. W19HJMVKSDV1C3XY, 2014  Windows 7, Configuration Cert. No. F114-9553, 2014 | |
| **Experience Relevant to Hardware Engineer Position:** | |
| **LEIDOS, Field Service Rep**  **02/15-Present** Summary: Primary responsibility is network and communication support for ARST PED operations. Support includes maintenance and configuration of MAAS system, NetApp storage systems, SATCOM systems, network setup and configuration, COMSEC and crypto management. Has working knowledge of MAAS systems, Windows operating systems, desktop support and extensive knowledge and experience supporting ISR collection systems. Works directly with the site lead and local supported customer to ensure daily tasks are completed as required to support 24x7 PED operations with maximum mission effectiveness and customer satisfaction.  **CACI, Sr. Electronic Technician (Help Desk/System Administrator) 04/14-02/15**  Summary: For 116th Mi Brigade provided hardware, help desk and System Admin support for 240+ users across three different virtual desktop infrastructure (VDI) networks using VMware and two different normal desktop networks. Configures computer systems, operating system images, user applications/programs, active directory, user accounts and profiles, communications devices and peripheral equipment. Installs network equipment, user hardware and peripherals and images and configures Windows desk top systems. Experience in trouble shooting and using windows office programs. Trained 23 technicians in VDI and active directory management support.  **CACI, Sr. Electronic Technician 01/13-04/14**  Summary: For 513th MI Brigade provides hardware support to approximately 380+ users across three different networks. Configures systems, communications devices, and peripheral equipment. Performs stress and performance tests on a variety of computer hardware including circuit boards, processors and wiring. Installs network, user hardware and peripherals and imaged and configured hard drives for different networks systems. Develops test strategies, devices, and systems. Reviews system standards to ensure new hardware meets the security and hardware standards. Contributes to deliverables and performance metrics.  **SAIC, Network Administrator 12/11-01/13**  Summary: For 513th MI Brigade provides network support to approximately 700+ users across six different networks. Configures systems, routers, switches, communications devices, and peripheral equipment. Performs IOS (Operating system) upgrades, network monitoring, switch and router configurations, decisive trouble shooting, maintenance and installation. Installs network and user patching. Reviews system standards to ensure new switches and routers meets the security, network and hardware standards.  **SAIC, Hardware Technician 01/09-12/11**  Summary: For513th MI Brigade provides hardware support to approximately 700+ users across seven different networks. Configures systems, communications devices, and peripheral equipment. Performs stress and performance tests on a variety of computer hardware including circuit boards, processors and wiring. Installs network and user hardware and peripherals. Develops test strategies, devices, and systems. Reviews system standards to ensure new hardware meets the security and hardware standards. Contributes to deliverables and performance metrics.  **U.S. Navy, Multiple Positions 09/02-01/09**  Summary: Served as a Junior Supervisor, 01/07-01-09, supporting the closing of Naval Computer and Telecommunications Area Master Station (NCTAMS) DC saving the Navy over $250,000. Assignments were broad in nature, requiring originality and innovation in determining how to accomplish tasks, including managing the installation and removal of over 8,000 feet of Cat 5, Cat 6, Cat 3, fiber and coaxial cables. Maintained over 200 phone lines, including installation and repair of 110 and 66 phone blocks. Maintained a phone data base using Microsoft Excel. Supervised the installation and removal of communications equipment and other miscellaneous equipment. Planned, formulated, and implemented plans, applying expertise on multiple complex work assignments for military documented work orders. Assisted Navy Marine Corps Intranet (NMCI) with computer and network connections, involving installing work stations and replacing computer hardware components. As a Junior Supervisor, 10/04-09/06, on the USS SAIPAN, operated with appreciable latitude in developing methodology and presenting solutions to problems. Administered over 1,500 LAN drops to associated switches. Operated, maintained and repaired multiple radiological systems, which includes fallowing signal flow charts, test point and component level repair. Defined and managed strategic, tactical, and operational ET plans in support of time sensitive operations, including providing analysis related to the design, development, and implementation of hardware for products. Organized projects, prepared work plans, and released implementation schedules. Worked with technical, compliance, validation, and quality groups to review validation documents relating to requested changes. Served as an Electronics Technical (ET) Technician, 09/02-10/04, assisting in coordinating and managing command ET trouble call log. Consistently recognized through customer feedback for excellent customer relations. Supervised a crew of three technicians to repair and replace the ships High Frequency Radio Group (HFRG) system bringing it from 62% up to 98% efficiency. | |
| **Awards and Honors:** | |
| Received the 2012 SAIC (Science Applications International Corporation) "YES" (Your Excellence Shows) award for exceptional commitment and outstanding contribution to the Intelligence System Business Unit of SAIC. | |

***Resumes are limited to 2 pages maximum.***