

# Nick Christou

## Senior Customer Support Engineer

Norfolk, VA  
nairav53@gmail.com - (757) 589-3288

Senior Customer Service Engineer

### WORK EXPERIENCE

#### Senior Customer Support Engineer

Varian Medical Systems - 2000 to 2014

#### Customer Support Engineer

Phillips Medical Systems - 1994 to 2000

#### Equipment Specialist

Thomas Jefferson Hospital - 1992 to 1994

#### Electronics Technician

General Electric - 1991 to 1992

#### Engineering Technician

Varian Microwave Inc - Beverly, MA - 1989 to 1991

Varian Microwave

#### Electronics Technician

United States Navy - 1983 to 1989

### EDUCATION

Thomas Jefferson University  
1992 to 1994

Tidewater Comm. College - Norfolk, VA  
1988 to 1989

Virginia Wesleyan College - Norfolk, VA  
1987 to 1988

Lasalle High School  
1974 to 1978

### ADDITIONAL INFORMATION

- Twenty years of successful problem resolution experience
- Trained in electronic system installation and de-installation
- Trained to quickly isolate and resolve hardware, software and application faults
- Ability to work alone or as part of a team
- Tactical approach to problem resolution

- Committed to achieving and sustaining company defined goals
- Dedicated to ensuring customer satisfaction