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Greenwood, IN 46143  
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Spangler.Mark752@gmail.com

# SUMMARY

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|  | Dedicated medical electronics professional with a strong track record of developing customer loyalty and managing multiple customers and multiple hospital/cancer treatment sites. Maintaining computer controlled cancer delivery systems and all its ancillary equipment. Advanced training on TrueBeam delivery systems completed in 2014. Was instrumental in acquiring 5 year service contracts with multiple customers due to customer service skills and keeping 98.5% uptime on all systems. |

# QUALIFICATIONS

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|  | * Graduated near top of my class in the Air Force Radar Tech school 1985 * Graduated with **Honors** from IVY TECH * Graduated 3.94/4.00 system from Purdue * Maintained medical equipment in hospitals with emphasis on the Cardio Vascular surgical environment. Handled situations from minimum to maximum stress with a win-win resolution. * Managed a team of 12 techs over 3 hospital sites with emphasis on career satisfaction, job knowledge, and teamwork 2008 – 2010. * Completed training on Varian Equipment with a focus on fast and efficient repairs with minimal impact to treating patients |
|  | * Completed Dale Carnegie Training 2014 |
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# WORK EXPERIENCE

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|  | 2010 – Present Varian Medical Systems  Field Service Engineer Indianapolis, IN  Repair, maintain, calibrate advanced computer controlled linear accelerators and associated patient positioning equipment. Company trained on Clinac, OBI, 4DITC, Portal Vision, OSMS (Patient Positioning), and TrueBeam delivery systems. Responsible for completing detailed documentation associated with repairs, upgrades, and Preventative Maintenance. Customer service skills are always center focus when dealing with situations that demand the highest standard of communication. Use of computers and applications used to interface with said systems is mandatory and updated as needed to maintain cutting edge competency with all Varian products.   |  |  | | --- | --- | | 2008 - 2010 *Manager:  Biomedical Modalities* | TriMedx Indianapolis, IN |   Manage day to day activities for a staff of 12. Maintain an equipment database of 13,000+ devices, generate reports for superiors, present information to leadership of St. Vincent Hospital, and lead the team of biomedical technicians to a successful and fulfilling career.   * CBET certified 11/2009 * MCSE Trained, certified on multiple platforms * ISCET Certified 2003 * Attended many OEM schools on medical equipment including RSTI for radiology skills and knowledge. |

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|  | |  |  | | --- | --- | | 1995 - 2008 *Technician/Manager, Biomed* | St. Anthony Memorial Hospital Michigan City, IN |   Maintain, repair, calibrate and support computerized medical equipment throughout the entire facility. Respond after hours via pager, run reports for superiors, present information as needed to fellow staff, immediate superiors and leadership of the hospital. |

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|  | |  |  | | --- | --- | | 1992 - 1995 *Biomed Technician* | St. Anthony Hospital Crown Point, IN |   Repair, maintain, and calibrate medical equipment as needed. |

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|  | |  |  | | --- | --- | | 1989 - 1992 *Field Service Engineer* | PSICOR San Diego, CA |   Maintain, calibrate, repair cardiothoracic surgical equipment. I maintained an area from North Dakota to Texas sweeping the entire middle USA. I also maintained a satellite office to include all logs and documentation for the home office based in San Diego, CA. |

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|  | |  |  | | --- | --- | | 1985 - 1989 *Electronics/Radar Tech* | Air Force US, US |   Calibrate, maintain, repair advanced computerized radar equipment for ground based radar systems. |

# EDUCATION

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|  | 2008  Purdue University NW *BSEET* | Westville, IN |
|  | 1999  IVY Tech State College *Associates in Electronics* | Valparaiso, IN |