# **Alexander F. Munivez**

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| Objective | Seeking a service engineer position with a dynamic medical company that provides an opportunity to expand on my experiences and education. Helping build my technical knowledge into a long term successful career. I have excellent problem solving skills to come up with an action plan and resolve issues quickly. With my time management and customer service skills I have a proven track record of succeeding in any situation. |

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| Education and Awards | July 1999 - June 2003 Saint Leo University Tampa Bay, FL  **Bachelor of Science in Computer Information Systems / Minor Biology**  Feb 1996 - Aug 1996 USCG Electronic A School Petaluma, CA  **Electronic /Telecommunication Technician**    People’s Choice Award, Medtronic Cardiac Surgery, 2006  Field Service Engineer of the year, Optos North America 2004  Service Excellence award, Emerson Network Power, 2002  Outstanding unit of the year award, USCG, 1995, 1997, 2000 |
| Computer Skills | **Software** - Microsoft Windows OS and Office Suite, LINUX, Lotus Notes, SAP, Citrix  **Hardware -** AS/400 Server, Novell Netware Server, Dell Power Edge, IBM work  Station, UPS systems, network devises. |
| Professional Experience | April 2013 – Present **Varian Medical Systems** Tampa, FL  **Field Service Engineer**   * Perform hardware and software troubleshooting and repairs on linear accelerators and treatment delivery work stations; * Maintain, repair and calibrate MV (portal vision) and KV (OBI) imaging x-ray systems; * Provide software and technical phone support when issues arise; * Install and test field upgrades for hardware and software; * Maintain a secure network within treatment area consisting of 4 to 5 workstations, switch and router.   Dec 2008 – March 2013 **1800 Water Damage** Panama City Bch, FL  **Project Manager**   * Perform field inspections to develop scope of work and proposals; * Manage cost, schedule, and performance of projects; * Build credibility, establish rapport, and maintain communication with customers; * Provide 24/7 technical support during environmental disasters and flood conditions; * Inspect, maintain, and monitor emergency and climate controlled equipment; * Conduct environmental testing to detect hazardous conditions.   May 2005 – June 2008 **Medtronic Cardiac Surgery** Raleigh, NC  **Field Service Engineer**   * Managed Hospital accounts by providing technical training and service on Medtronic cardiac and blood transfusion equipment; * 24/7 customer support for southeast territory; * Performed preventative maintenance, software upgrades and installs; * Troubleshoot and repaired electronic and electro-mechanical perfusion equipment such as blood pumps, centrifuge, Autotransfusion, HMS Plus, Magellan, and AutoLog.   April 2004 – April 2005 **Optos North America** Atlanta, GA  **Implementation Representative**   * Managed laser electro-optics eye scanning equipment throughout the southeast US; * Preformed preventive maintenance, installations, and technical training; * Installed and maintained wireless LAN/WAN for doctors’ offices; * Monitored usage, errors, and user techniques to ensure 100% customer satisfaction.   May 2002 – April 2004 **Emerson Network Power** Atlanta, GA  **Field Customer Engineer**   * Managed large facility data centers with 24x7 UPS and critical power protection; * Performed preventative maintenance on Liebert UPS and power distribution systems; * Tested, troubleshoot, and installed UPS systems; * Performed software system upgrades through network monitoring packages; * Reviewed electrical and electronic schematics for new installs and add-ons.   Aug 1994 – May 2002 **United States Coast Guard** Throughout US  **Electronic Technician**   * Maintained various marine radar and computer equipment used for military communication, navigation and defense systems; * Responsible for tested, troubleshooting, repairing, and installing all communication, navigation, CCTV, radar, antenna, and wireless systems; * Programmed and repaired ships computer network, work stations, and communication equipment; * Updated documentation, electronic schematics and drawings for new installs; * Provided training and technical support to base commander and end users; * Held top secret clearance; * Managed vendors and contractors on large projects. |